#### **Terms and Conditions**

Last Updated: 12 December 2024

Welcome to HG POINT LTD ("we," "our," or "us"). These Terms and Conditions ("Terms") govern your access to and use of our services, including the purchase of digital content such as in-game currency, bonuses, lives, and other virtual items (collectively, the "Services"). By accessing or using our Services, you agree to comply with these Terms.

#### 1. General Information

- Company: HG POINT LTD
- **Services Provided:** We offer the sale of digital content, including in-game currency, bonuses, lives, and other virtual items related to various games.
- **Age Requirements:** The Services are available to individuals of all ages (0+). However, users under the age of 18 should seek parental or guardian consent before making any purchases.

## 2. Registration and Access

- **No Registration Required:** You can access and use our Services without the need to create an account. You may be required to provide certain personal information for purchasing digital content or interacting with our services.
- Account Responsibility: While registration is not required, any purchases made through the Services are considered your responsibility. Please ensure that your payment method details are accurate and up-to-date.

## 3. User Responsibilities and Conduct

- **Prohibited Conduct:** By using our Services, you agree not to engage in the following actions:
  - Violating any applicable local, state, or international laws;
  - Attempting to hack, modify, or otherwise interfere with the gameplay or the operation of the game;
  - Engaging in fraudulent activities or unauthorized use of your account or another user's account;
  - Exploiting bugs or other technical issues for personal gain.

# 4. Digital Content and Purchases

- **In-Game Purchases:** Our Services allow you to purchase virtual items such as ingame currency, bonuses, lives, and other content within games. All purchases are subject to availability and may vary depending on the game in question.
- **Subscriptions:** We offer subscription-based services that grant you additional content, features, or benefits within the game. Subscription fees are billed on a recurring basis as specified at the time of purchase.
- **Payment:** Payment for all digital content and subscriptions must be made through an approved payment method. You agree to provide accurate billing information and authorization for payment.
- **Refunds and Cancellations:** If you wish to request a refund or cancel a subscription, please contact our support team at support@hgpoint.com. Refunds may be granted at our discretion, in accordance with applicable laws and our refund policy.

#### 5. Privacy and Data Security

- **Data Collection:** We do not store or collect personal data from users unless it is voluntarily provided to us by the user. All personal data that is submitted by users will be stored securely and used solely for the purpose for which it was provided.
- **GDPR Compliance:** We are committed to protecting your privacy and comply with all applicable data protection regulations, including the General Data Protection Regulation (GDPR). For more information on how we handle your data, please review our Privacy Policy and GDPR Notice.

## 6. Limitation of Liability

- **No Liability for Damages:** Our games are designed solely for entertainment purposes and cannot cause physical, emotional, or financial harm to users. However, you understand that, like any online service, our games may have temporary issues, technical glitches, or downtime.
- **No Warranty of Error-Free Service:** We do not guarantee that the Services will be free of errors or interruptions. You acknowledge that the Services may be unavailable from time to time due to maintenance, technical issues, or other factors beyond our control.
- **Limitation of Damages:** To the fullest extent permitted by law, HG POINT LTD is not liable for any direct, indirect, incidental, special, or consequential damages arising out of your use of our Services or the inability to use them, including damages related to lost profits, data loss, or personal injury.

### 7. Intellectual Property

• Ownership: All content, materials, software, and intellectual property related to our Services, including games, digital content, and related assets, are owned or licensed by HG POINT LTD. Users do not upload or create content in our games, and all rights to the digital content and games remain solely with us.

#### 8. Notification of Changes

- Amendments to Terms: We reserve the right to update or modify these Terms at any time. Any changes will be posted on this page with an updated "Last Updated" date. It is your responsibility to review these Terms regularly. Continued use of the Services after any changes constitutes your acceptance of the updated Terms.
- **Notification Method:** Changes to these Terms will be published directly on our website. It is your responsibility to check for updates periodically.

## 9. Governing Law

• These Terms are governed by and construed in accordance with the laws of Cyprus, without regard to its conflict of law principles. Any disputes arising from these Terms will be resolved in the competent courts of Cyprus.

### 10. Contact Us

If you have any questions or concerns about these Terms, please contact us at:

Email: support@hgpoint.com

Address: Spyrou Kyprianou, 78, Limassol, 3076, Cyprus